LifeSignals® | UbiqVue

USA

Support That Keeps Your Practice Moving

LifeSignals helps manage the operational details behind your Holter program - from patient support and procedure monitoring to reporting, inventory, and account management.

4-48 HOURS
Report turnaround[1]

Report turnaround: 4-48 hours from successful data upload to report delivery; some reports may be completed sooner.
Current average turnaround is <4 hours overall and <1.5 hours during business hours.

5 LANGUAGES
Multilingual support[1]

Multilingual support: Available in English, Spanish, Hindi, Chinese and Greek.

5-15 MINUTES
Typical support response[1]

Support response: Typical response is 5-15 minutes during normal business hours.

90%+
Support issues resolved within 24 hours[1]

Resolution: 90%+ of support issues are resolved within 24 hours; current performance is ~95%.

2 BILLING OPTIONS

IDTF-enabled services: Fee-for-Service and Split Billing capabilities with growing payer access.

[1]Actual performance may vary based on workflow, issue type, service configuration, staffing, clinical demand and support volume.

Flexible Service Models

IDTF-enabled services designed around your practice. Choose the model that best aligns billing, inventory, and service responsibilities with your practice.

	A. Fee-for-Service	B. Split Billing
Billing approach	Practice bills for the complete monitoring service	LifeSignals and the practice each bill for the services they furnish
Coding approach	Global code, when the practice furnishes, supervises, and bills the complete service	Individual service codes based on the services furnished by each party
Billing & collections	Practice manages billing and collections for its claims	Each party manages billing and collections for its own claims
LifeSignals role	UbiqVue technology, program support and agreed services	UbiqVue technology, program support and eligible IDTF technical services
Practice role	Biosensor hookup, physician interpretation and applicable billing responsibilities	Biosensor hookup and physician interpretation

Contact Us for More Information lifesignals.com sales@lifesignals.com +1 929 207 1114

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Support Across Every Step of Your Holter Program

LifeSignals stays engaged across the program - helping your team maintain visibility, reduce routine follow-up and act when attention is needed.



Getting Started with LifeSignals

We work with your team to establish the program, workflows and responsibilities before your first patient is enrolled.

1 Define Your Program	Choose Fee-for-Service or Split Billing and align on practice contacts, responsibilities, reporting preferences and support needs.
2 Set Up Your Practice	Establish ordering and enrollment workflows, configure users, train your team, and determine how inventory will be supplied and replenished.
3 Complete Procedure Registration	Register the procedure in UbiqVue with the required patient, billing, clinician, and monitoring information before monitoring begins.
4 Monitor & Report	LifeSignals supports the procedure workflow, patient support, ECG scanning and analysis, and report preparation.
5 Bill the Payer	Billing follows the agreed Fee-for-Service or Split Billing model, with each party billing for the services it furnishes as outlined in the LifeSignals billing agreement.
6 Keep the Program Moving	Ongoing support includes billing coordination, inventory management, issue resolution, training and program review.

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What Your Practice Can Expect

Practical support designed to keep patients, procedures and your team moving.

Keep Procedures Moving

Proactive Patient Support

- Monitor procedure and connectivity status
- Reach patients directly when routine assistance is needed
- Escalate exceptions to the practice

Inventory Management & Replenishment

- LifeSignals monitors inventory and proactively helps keep your practice supplied.

Keep Your Team Informed

Dedicated Account Management

- A dedicated point of contact supports onboarding, training, ordering and issue resolution.

Automatic Notifications

Email notifications help your team know when action is needed without chasing report status:

- Report pending interpretation
- Critical finding in the Holter report
- Finalized report available

Respond When It Matters

- Trigger outreach using the practice's established communication preference
- Support physician-specific criteria where appropriate
- Escalate when practice attention is required

Examples of critical alerts include:

- AF with RVR >150 bpm
- Sustained SVT >3 min
- 2nd/3rd degree AV block
- VT >30 sec
- Pause/sinus arrest >3 sec
- Severe bradycardia <30 bpm
- STEMI
- Other defined critical rhythm criteria.

Examples only, not exhaustive.

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LifeSignals Cardiac Services Ecosystem

Connected technology and services across the cardiac monitoring workflow.

Patient & Device Experience

Simple for patients. Designed for reliable data.



1AXe Biosensor



2AYe Biosensor



Patient Kit & Guide



Holter App

Integrated Patient & Clinician Modes

Practice & Connected Workflow

Efficient tools for your practice.



Relay Bridge

- Primary data recovery for 1AXe
- Secondary data recovery option for 2AYe



Procedure Registration



Web UI/Portal



Holter Report

Connected Platform

Secure, scalable infrastructure that connects the entire cardiac monitoring workflow.



Secure Cloud

Secure data ingestion, storage and access



ECG Analytics

Advanced algorithms and data processing



Patient & Practice Workflow

Integrated workflows across patients, devices and your practice

Cardiac Services

Comprehensive support services to keep your program running smoothly.



ECG Analysis & Reporting

Accurate, timely results delivery



Billing & Reimbursement Support

Guidance and resources to help optimize reimbursement



Patient Support

Assistance throughout the monitoring experience



Practice Support Team

Responsive, knowledgeable expertise when you need it



Inventory Management & Replenishment

Helping prevent supply interruptions

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